

### **III. Description of Proposed Level and Range of Services**

#### **A. Proposed Service Area**

The area served by the proposed Fontana Fire Protection District would include the incorporated area within the City limits and unincorporated area within the City's Sphere of Influence (SOI) (Appendix: B – Maps, Proposed Fontana Fire Protection District). This area is currently served by Central Valley Fire Protection District.

#### **B. City Fire Service Goals and Proposed Implementation**

To maintain the current level of fire and emergency medical response; to contract for service with County Fire; and to achieve direct financial control of these services for the benefit of the citizens of Fontana (Appendix: D – City Council Resolutions and Staff Report (January 17, 2006)).

The City prefers to achieve these goals by retaining the services of the County Fire Department. To this end, a draft contract in the form of a Joint Powers Agreement (JPA) is included in this Plan for Providing Services (Appendix: L – Draft JPA Contract for Services).

#### **City Oversight and Review Process**

Various components are included for the City to achieve oversight of the proposed Fontana Fire Protection District. These components include the structure of the District as well as reflect management and support services typically provided by municipal government.

#### **Government Structure**

Fontana's response to the County Fire Reorganization Application makes the following requests to the Commission:

- Request to maintain the Central Valley Fire District organization, less those areas outside of the City of Fontana and its Sphere of Influence, such areas remaining part of the County Fire's proposed Valley Improvement District;
- Request to rename the Central Valley Fire District to Fontana Fire Protection District;
- Request to designate that the newly-named Fontana Fire Protection District would be a subsidiary district of the City of Fontana;

Consistent with the typical structure of a subsidiary district, the City Council proposes to serve as the governing body. In this capacity the Council would have the authority of a fire district board of

directors as specified in the Fire Protection District Law of 1987 (California Health and Safety Code Sections 13800 – 13970).

### **C. Proposed Range of Service**

#### **Range of Service by Contract**

The Draft JPA contract for services includes the range of fire protection and emergency medical services anticipated to be provided by County Fire (COUNTY) to the proposed Fontana Fire Protection District (DISTRICT) as follows:

- Fire suppression
- Emergency Medical Services to the ALS (Advanced Life Support) level
- Investigate fires within the DISTRICT.
- Review and propose fire codes and ordinances for adoption by the DISTRICT.
- Perform inspections in accordance with the service level criteria set forth (Appendix: L – Draft JPA Contract for Services).
- Conduct fire prevention and education programs within the District including Neighborhood Association participation, presentations at schools, and other community events.
- Maintain for the DISTRICT, adequate records of activities as may be required by the Insurance Services Office and the California Office of the State Fire Marshal.
- Participate in mutual aid agreements with fire protection providers that are contiguous with the DISTRICT and establish and maintain automatic aid agreements in areas in which service might be improved by such agreements so long as it is in the best interests of all parties to do so.
- Take all reasonable steps to maintain all of the DISTRICT's apparatus, equipment, and its entire system in a good state of repair and at all times conduct its operations under this Agreement in a safe and professional manner.
- Participate in the DISTRICT's emergency management planning through the COUNTY's Fire Chief or designee and commit command staff to the emergency operations center when activated. Such participation shall include cooperation in emergency preparedness exercises at least annually to exercise the DISTRICT's emergency management plan.

#### **Range of Services to be Provided by City**

The City of Fontana Administrative Services Organization includes Community Services, Human Resources, Management Services, Technology Services, and Administrative Services. The Administrative Services Organization provides oversight of all administrative activities conducted

within the City of Fontana. The Development Services organization within the City provides for Planning, Building and Safety, Engineering, and Public Works activities. Under separate "report" is the City's Police Department and Redevelopment Agency.

To reduce duplication of services, the City's Administrative Services Organization will provide general operating and administrative services normally associated with subsidiary districts. Enforcement of fire code violations is usually performed by law enforcement. These administrative-type services have been reflected in the model budget as an amount of three percent per year. Since most of the area within the proposed district would be within Fontana Police Department's jurisdiction, this function could be performed by the City. Functions currently performed by the City's Development Services organization could also be provided to the subsidiary district. Services such as Plan Check have not been included in the model budget because they are usually funded by fees paid at the time of services.

In addition to reducing duplication of services, some of the services provided by the City would provide increased efficient delivery of service to the citizens of Fontana. The ability to conduct plan checks at City Hall would allow "one stop" development review by reducing trips to San Bernardino County offices for these services.

### **Proposed Level of Service**

The Service Level Criteria in the JPA provides the following standard regarding staffing:

#### Staffing

A combination of property and life-risks determine the fire ground tasks that must be accomplished to minimize loss. These factors, although unrelated, can be separated into two basic types – fireflow and life safety. Fireflow are those related to extinguishing the fire; life safety tasks are those related to finding and treating ill or injured people and providing definitive emergency medical care, or rescuing trapped victims and removing them from a building. The key to success at an emergency incident is a coordinated teamwork approach, regardless of whether the tasks are fireflow related or life safety related or a combination of both. The number and type of tasks that occur in a given emergency will dictate the number of firefighting personnel needed at different types of incidents.

The following resource configuration will provide for meeting the response times and will provide a sufficient number of personnel to conduct anticipated emergency operational tasks.

- **Daily Executive Staff Access:** For daily executive staff access to the District, a senior chief officer who works 40 hours per week will be assigned to the headquarters fire station. This will provide access on a daily basis of a senior officer to the Fire District Executive Director and policymakers. In addition, a secretarial/clerical support person will be assigned to this facility to support the senior chief officer and three 56-hour battalion chiefs. The secretary/clerical personnel will also provide for receptionist services and assist with coordination of fire inspection services in the District.
- **EMS Level:** Staff and equip each fire company to the paramedic level, and advanced life-support level (ALS).
- **Inspection and Investigations:** Geographical fire inspection zones will be established for each fire station by the Fire Marshal. Frequency of inspection will include all target hazards at least once per year. Those include nursing homes, hospitals, schools, and industrial facilities that use hazardous materials or conduct hazardous operations. Inspections in general business occupancies such as office complexes and retail outlets will be inspected every two years. Inspection personnel will provide specialized services such as fire cause determination and specialized occupancy inspection. Fire investigators will be available to fire scenes for fire cause determination 24 hours per day.
- **Other Services:** Other emergency services to be provided include: hazardous materials, water rescue, technical rescue, wildland fire suppression, confined space rescue, and those other activities associated with emergency services. The County shall continue to maintain cooperative efforts with the regional approach with other providers of specialized services.
- **Community Liaison/Community Involvement:** A public information officer (PIO) will be on-call 24 hours per day. Community involvement will include participation and involvement in key organizations as defined by the proposed Fontana Fire Protection District. They may include but are not limited to: civic organizations, chamber of commerce and various K-12 school districts within the proposed Fontana Fire Protection District boundaries. The PIO and other public education staff will be responsive to the Fire District Executive Director and policy makers in requests for additional assistance.
- **Emergency Management:** An emergency management liaison will be established for the proposed Fontana Fire Protection District. The emergency manager will assist the District in developing, reviewing, implementing, and maintaining the District's hazard mitigation plan and emergency operations plan. The position will be the liaison for local radio groups such as the amateur radio operators for civil emergency services. Additional performance measures will

include an annual Emergency Operations Center (EOC) drill, City department head training, and operational plan update and review.

### Deployment of Resources

The following charts provide the location of stations throughout the proposed Fontana Fire Protection District as well as on duty staff for each fire station location.

**Figure 1: Fire Stations within Current City Limits**

Station No.	Location	FTEs On Duty Each Day <sup>4</sup>
71	16980 Arrow Boulevard	1 Captain 1 Engineer 2 Firefighter/Paramedic 1 Firefighter
74	11500 Live Oak Avenue	1 Captain 1 Engineer 1 Firefighter/Paramedic 1 Firefighter
77	17459 Slover Avenue	1 Captain 1 Engineer 1 Firefighter/Paramedic 1 Firefighter
78	7110 Citrus	1 Captain 1 Engineer 1 Firefighter/Paramedic 1 Firefighter

An overview of the response area served by each fire station is given below:

- Fire Station 71 – Serves the City of Fontana and is located in the downtown area. This is the busiest station in the existing District, responding to almost 6,000 incidents per year.
- Fire Station 72 – Protects the City of Fontana and unincorporated areas of San Bernardino County. The station is the administrative headquarters for the Central Valley Fire District of the San Bernardino County Fire Department.
- Fire Station 73 – Serves the City of Fontana and unincorporated areas of San Bernardino County.
- Fire Station 74 – Located in the Southridge Village area of the City of Fontana, this station serves southwest Fontana and is used as a substation for the Fontana Police Department.

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<sup>4</sup> Denotes the number of persons on-duty in each shift. Three shifts are required for continuous staffing. This applies to Figure 1 and Figure 2.

- Fire Station 77 – Serves southeastern Fontana including Kaiser Hospital, Interstate 10, and multiple regional shopping centers.
- Fire Station 78 – Serves the northern area of the City of Fontana including Walnut Village, Sierra Lakes, Hunter's Ridge and Interstate 210.

The next figure lists the staffing at the two fire stations within the City of Fontana's SOI (Sphere of Influence).

**Figure 2: Fire Stations within Fontana's Sphere of Influence**

Station No.	Location	FTEs On Duty Each Day
72	15380 San Bernardino Avenue	1 Captain 1 Engineer 1 Firefighter/Paramedic
73	14360 Arrow	1 Captain 1 Engineer 1 Firefighter/Paramedic 1 Firefighter

The following figure (Figure 3) shows the staffing level for Fire Station 79 (to open in July 2007) and for proposed future Fire Station 80 (to open in fiscal year 2009/10).

**Figure 3: Staffing for Proposed Fire Stations**

Station No.	Location	FTEs On Duty Each Day
79 Medic Engine	5075 Duncan Canyon Road (northern Fontana)	1 Captain 1 Engineer 1 Firefighter/Paramedic
80 Ladder Truck – 100'	Western Fontana (SOI)	1 Captain 1 Engineer 1 Firefighter/Paramedic 1 Firefighter

Development is continuing in the service area of the proposed Fontana Fire Protection District. Two major developments of special note are in process: a 1,500 home development in Coyote Canyon and large commercial development along both sides of the 210 Freeway. Fire Stations 78 and 79 would provide the necessary first response for fire and emergency medical services (ALS) for these respective areas. Fire Station 80 would serve the SOI area in and around the California Speedway where commercial and industrial development continues. Stations 79 and 80 would also increase the depth of service throughout the District and Region.

